

# SUPER HOTEL JIMBARAN

**Jl. Legendary Road, Jimbaran, Kecamatan Kuta Selatan, Badung – Bali  
80361 Telepon : 0111 - 111111**

Dear Mr. XXXXXX,

Warmest greetings from XXXXX

Thank you for your reservations at Super Hotel Jimbaran. We delighted to confirm your reservation through to us. Please kindly reconfirm the details below, and advise on any missing information. (Especially your arrival information).

## YOUR RESERVATIONS HAS BEEN CONFIRMED

Confirmation Number	<b>11111111</b>
Name of Guest	XXXXX
Number of room	1 unit villa 2 bedroom garden view
Period of stay	XX June – July 2024
Total of night	30 nights
Rate	IDR XX.X00.000 (Room only)
<b>Note</b>	Same villa 888
Tax	<b>Included</b>
Inclusive	<b>Wi-fi internet access 20 mbps Electricity 2 times cleaning a week 1 time change bed linen a week Get 2 mineral water free /room every cleaning the room</b>

## PAYMENT

In order to complete your reservations need to full payment before the guest arrived at hotel.

Please kindly complete the payment by Bank Transfer to :

SUPER HOTEL JIMBARAN

**Swift/BIC code: CENAIJJA**  
**Account Number:111111111**

**Type of Benefice : Bank Central Asia Account**

**holder name: PT Bali Super Hotel**

And send your Bank receipt by email to [info@superhotel.com](mailto:info@superhotel.com) or by WA to 081111111111 (Joe). Please ensure that this is completed on June 01<sup>st</sup>, 2024 to secure your reservations.

### **TERMS AND CONDITIONS:**

1. Super Hotel Jimbaran reserves the right to adjust the rate agreed within the contract period in the event of tax alterations by Government and Service Charge amendments.
2. Rates Restrictions  
Rates are applicable to your company account. All rates given are at the discretion of Super Hotel & Villas Jimbaran and are received at Super Hotel & Villas Jimbaran decision.
3. The above rates are **NON-COMMISSIONABLE**.
4. The above rates are inclusive of 21% Service Charge & Government Tax.
5. **Clients are required to pay a damage deposit to Super for security during their stay and will be returned to the client if the rental property is not damaged in the slightest, the amount paid is in accordance with the agreement.**
6. Reservation Policy
  - Reservations made by the companies who have Credit Facilities approval with the Hotel will be confirmed if the Hotel has received your Guarantee Letter under your Company Letter Head.
  - Reservations made by the companies who do not have Credit facilities with Super Jimbaran can only be confirmed upon receive of full payment.
  - In order to secure a confirmed space for the above mentioned function, kindly confirming by sent the deposit
  - The rates mentioned above will only be valid for this function only and will be valid when the signed copy is returned to us by the stipulated cut off date.
7. Liability
  - **The client has agreed to accept the condition of the property during the rental period and complaints after the property has been rented are the tenant's responsibility.**

- **The client has agreed that Super rents out the property or place, not providing hotel services such as daily rentals, and services to monthly tenants have been arranged for cleaning services according to the agreement.**
- The client agrees not to put any banners, backdrops, display, streamers or any electrical connection without prior permission from the hotel.
- The client agrees not to drift nails and screws into permanent parts of the hotel or its properties.
- The client agrees not to smoke in prohibited area and that will be charged Rp.1.000.000 Net if found smoking.
- The client is responsible for the guests and any other companies organized by the client for the event.
- **Damage to property facilities is the responsibility of the renting client, paid according to the price of the damaged goods and as long as there is no evidence that the damage was caused by a natural disaster or force majeure.**

#### 8. Cancellation and No Show Policy

- 100% cancellation Fee:  
If the cancellation is made after the agreement has been signed by both parties.
- The charge will be applied on guaranteed room, food & beverage or other inquiry (if any) as stated on our agreement signed by authorized person.
- No Show policy will be charge one night's room charges on each room blocked, food and beverages or other inquiry as stated on Guarantee / Booking Letter and all deposits are forfeit

#### 9. Function Room Reservations

The unexpected often happens and the hotel retain the right to hold the function in a space comparable to that originally chosen – although, of course, every effort will be made to inform the organizer beforehand.

#### 10. Security

The hotel will take all necessary care but accepts no responsibility for damage or loss of merchandise left in the hotel prior, during or after functions, and suggest that insurance cover be arranged for valuable items.

#### 11. Food & Beverage

Highly appreciated for your understand that the Super Hotel Jimbaran does not allow Food and/or Beverage item from outside to be consumed at restaurant and rooftop area within the premises except in properties rented by the client. In the event of incident happen we will charge you Rp. 50.000 net per person of guarantee order (for food and/or beverage only). Super Hotel Jimbaran is absolutely not responsible for any cause.

We hope that the above arrangements meet all your requirements. Please do not hesitate to contact us at mobile : **08 1111111111** for further information and assistance

Yours sincerely,  
Super Group

Agreed,

Joe

XXXXXX